

Item 5: Patient Transport Service

By: John Lynch, Head of Democratic Services

To: Health Overview and Scrutiny Committee, 20 September 2017

Subject: Patient Transport Service

Summary: This report invites the Health Overview and Scrutiny Committee to consider the information provided by West Kent CCG.

It provides additional background information which may prove useful to Members.

1. Introduction

- (a) On 2 September 2016 the Committee received an update regarding the mobilisation of the new Patient Transport Service contract with G4S from 1 July 2016. The Committee agreed the following recommendation:
- *RESOLVED that the report be noted and NHS West Kent CCG & G4S be requested to attend the Committee in March and provide an update including qualitative and quantitative performance data with details about the patient experience and areas of underperformance.*
- (b) The former Chair agreed to a request by West Kent CCG to postpone the item to enable the report to include London activity which was mobilised in early 2017.

2. Recommendation

RECOMMENDED that the report be noted and NHS West Kent CCG be requested to provide an update in six months.

Background Documents

Kent County Council (2016) 'Health Overview and Scrutiny Committee (02/09/16)',

<https://democracy.kent.gov.uk/ieListDocuments.aspx?CId=112&MId=6261&Ver=4>

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